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### LOS ANGELES COUNTY EMERGENCY OPERATIONS CENTER COVID-19 UPDATE

Date: 03/25/2020 Time: 3:45 P.M.



Information Line: 211 Media Line: (424) 421-3775

Media Email: pio@ceooem.lacounty.gov Website: https://covid19.lacounty.gov

FACTS					
Incident Type: Public Health Emergency					
First US Case: January 21, 2020		First LA County Case: January 26, 2020			
Total Cases: 799	Cases Today: 138		Deaths: 13	Hospitalized: 160	

Total Cases. 199	Cases roday. 130 Death	is. 15 Tiospitali	12 <del>0</del> 0. 100			
	SITUATION AS OF MARCH	23, 2020				
SITUATION SUMMARY:	The following public information is a high-level summary of events being managed by the Los Angeles County Emergency Operations Center tasked with the emergency response and coordination of Countywide resources to address the COVID-19 disaster. Please share this information with your family, fellow residents, municipal, state & community partners.  • Presidential Major Disaster Declaration (3/22/20)  • California issues State of Emergency (3/4/20)  • L.A. County issues Local Emergency proclamation (3/4/20)  • 84 of the 88 Cities (95%) in Los Angeles County have proclaimed a Local Emergency  • Los Angeles County is still providing essential services, but County buildings remain closed to the public (for a more comprehensive list, and updates by department refer to the Continuity of Operations Plan (COOP) section at the end of this document.					
PUBLIC HEALTH INFO ABOUT COVID-19:	The Los Angeles County Department of Public Health is actively monitoring the number of COVID-19 cases reported throughout the County.					
00112 10.	Source	Number of Cases	Deaths			
	Los Angeles County (excl. LB & Pas)	764	12			
	City of Long Beach	28	1			
	City of Pasadena	7				
	LA Co. Public Health (Total)	799	13			
	Confirmed Cases by Age Group					
	Los Angeles County (excl. LB & Pas	New Cases	Total Cases			
	0 – 17	0	10 1%			
	18 – 40	42	310 (39%)			
	41 – 65	53	303 (38%)			
i						

34

141 (18%)

Over 65

Public Heath has updated the "Safer at Home" Public Health Order. A temporary prohibition of events and gatherings of 10 persons or more and closure of non-essential businesses and areas. Department of Health Services Environmental Health Team has oversight over compliance with the ability to request assistance from the Sheriff's Department.

Los Angeles County and City of Los Angeles have collaborated and secured 20,000 COVID-19 testing kits. As of today, 5,700 people have been tested for COVID-19. Overall, 10% of people being tested are testing positive.

Today, new Health Officer Orders are being issued to ensure that individuals who test positive for COVID-19 are required to self-isolate for a period of 7 days and 3 days of being symptom free. Additionally, those who have been in close contact with someone who is positive or presumed positive must quarantine themselves for 14 days from their last exposure. For more: <a href="http://publichealth.lacounty.gov/acd/docs/HomeisolationenCoV.pdf/">http://publichealth.lacounty.gov/acd/docs/HomeisolationenCoV.pdf/</a>

Additional things you can do to protect yourself, your family and your community are on the Public Health website. For more information, please visit: http://www.publichealth.lacounty.gov/media/Coronavirus/

# LOS ANGELES COUNTY EMERGENCY OPERATIONS CENTER

#### Logistics

- A website for vendors who are interested in providing supplies and PPEs to the county has been created. For more information please visit <a href="https://doingbusiness.lacounty.gov/">https://doingbusiness.lacounty.gov/</a>
- The CEOC has received over 370 unique requests. Continuing to prioritize and process all requests received.
- Working with LAHSA to fill resource requests for food, personnel, test kits, and a warehouse to store items. These resource requests are to shelter high risk persons experiencing homeless.
- Working with philanthropic partners. Los Angeles County Center for Strategic Partnerships is connecting the needs of county residents with the generosity and support of the United Way of Greater Los Angeles and the California Community Foundation.
- Prioritizing actionable requests and relaying requests to the state when unable to be met.

#### **Planning**

- Working with logistics to track inventory and resources requests
- Supporting ongoing requests from medical sheltering sites

#### Information

- Working on messaging development for persons experiencing homelessness & medical sheltering
- A Press releases focusing on donations with be available in English, Spanish, and Mandarin/Chinese
- Supporting daily live press conferences.
- Providing daily Incident Update.

- Preparing and sharing social media materials to amplify COVID-19 public information.
- Sign up for GovDelivery distribution list here: <a href="https://bit.ly/2QE6kh0">https://bit.ly/2QE6kh0</a>
  Disability Access Functional Needs
  - LA Channel 36 will conduct a trial test of closed captioning for livestreaming broadcast on social media and County's website

#### COVID19-RELATED MEDICAL SHELTERING OPERATIONS

The County of Los Angeles is working on plans to secure additional Medical Sheltering options. To increase capacity at each facility the County is recruiting and training personnel to serve as on-site managers. The current goal is to secure 1300 beds by Friday 3/27. Transportation, food, laundry services and security services are available at these sites.

#### **Current Medical Sheltering Locations:**

Location	Date Operational	# of Clients
Dockweiler RV Park	3/22	14*
Sheraton Fairplex	3/25	n/a
Sherman Hotel	Scheduled 3/26	n/a
Mayfair Hotel	Scheduled 3/27	n/a

<sup>\*</sup>number of clients is reported as of 0800 today. This number will fluctuate daily as clients arrive/ are discharged.

The County is working to quickly leverage the incoming offers from local hotels/motels and on-going solicitations for assistance in the COVID-19 response.

#### HEALTHCARE SYSTEM & SERVICES:

The County healthcare system at present time is not experiencing a shortage of hospital beds. There is, currently, no surge or demand for COVID-19 related hospital care.

- Private hospitals report 872 open beds and approximately 220 open ICU beds with 100% of hospitals reporting.
- Among 4 DHS hospitals, total of 1,406 beds; census is 903 (64% occupancy), 503 open beds.
- DHS ICU beds, total 174; census 109 (63% occupancy), total of 65 open ICU beds.

#### PERSONS EXPERIENCING HOMELESSNESS

**The Office of Emergency Management** has designated LAHSA as the lead agency for work relating to people experiencing homelessness. OEM did this to ensure that LAHSA's expertise is captured in the day-to-day work and allows LAHSA to play the central coordinating role across City and County agencies.

LAHSA's goal is to provide 2,000 shelter beds where persons exhibiting COVID-19 symptoms can isolate safely. These include RVs provided by the state and hotels provided by the County. Social Distancing in shelters continues to be a priority.

LAHSA has requested resources that include: food, personnel, test kits, and a

	warehouse to store acquired items		
	For more information please visit <a href="https://lahsa.org/">https://lahsa.org/</a>		
SENIOR CARE:	County service remains available to senior residents across Los Angeles County through existing services that seniors are already receiving. If you are receiving senior services, those services will continue to be available. If you are a senior who received communal meals at County senior centers, please notify your center. The L.A. County Department of Workforce Development and Aging will work with our community-based partners on meal delivery.  If you are not aware of who your meal provider is, you may call (800) 510-2020		
	for assistance. Visit: https://wdacs.lacounty.gov/		
SCHOOLS:	For additional information on LACOE's response to the COVID-19 emergency please visit <a href="https://www.lacoe.edu/Home/Health-and-Safety/Coronavirus-Resources">https://www.lacoe.edu/Home/Health-and-Safety/Coronavirus-Resources</a>		
	For more information regarding LAUSD visit:		
	https://achieve.lausd.net/latestnews/		
PUBLIC SAFETY INFORMATION:	<ul> <li>As medical sheltering locations and areas such as Dockweiler and the Sheraton Fairplex Hotel and Conference Center in Pomona are being identified we are providing 24/7 security patrols for the safety of the people who are temporarily displaced, as well as the overall communities they are in.</li> <li>Malibu/Lost Hills Station has increased patrol by 5 patrol units to promote social distancing by closing local beach parking lots.</li> <li>Units have been requested to assist in the closing of public beach access, parks, and various hiking trails</li> <li>Los Angeles County Parking Control will not be issuing citations related to expired registrations, missing license plates or similar equipment or registration related violations.</li> <li>Parking officers will be limiting their enforcement efforts to hazardous parking situations including blocking fire hydrants and fire lanes, illegally parked vehicles which pose a hazard to vehicles or pedestrian traffic flows, handicap parking violations, and any other parking violation which pose a potential hazard to the public</li> <li>LASD is also working with the Los Angeles homeless services authority to ensure these county residents are taken care of during COVID-19.</li> <li>LASD Homeless Outreach Service Team, H.O.S.T, continues to contact those experiencing homelessness in L.A. County in relation to COVID-19. They provide a safe environment for outreach workers and agencies as they inform the homeless population about the COVID-19 virus.</li> <li>The Los Angeles County Fire Department is completing the following activities:         <ul> <li>Assisting in receiving and distributing medical supplies inbound from the</li> </ul> </li> </ul>		

State at the direction of the Department of Public Health. These items include 1.7 million N95 masks, 277,000 gloves, and 2,200 goggles, and 109,500 units of hand sanitizer for first responders and medical personnel.

- Supporting staffing needs at the County Emergency Operations Joint Information Center
- Assisting with staging operations at Dockweiler Beach
- Medical Director Dr. Clayton Kazan has taken the lead on developing a testing plan for COVID-19. The multiple phase plan will be implemented this week as access to testing becomes available.

#### PUBLIC SERVICES

#### Southern California Edison (SCE)

 SCE is temporarily suspending disconnections for customers facing financial challenges including inability to pay their bills. SCE have waived late payment charges.

Visit <a href="https://www.sce.com/safety/coronavirus">https://www.sce.com/safety/coronavirus</a> for more.

#### Southern California Gas

 Service Disconnects for residential customers who are having a hard time paying their bills are temporarily suspended, even if customer received an automated 48 hour shut off notice.
 Visit https://socalgas.com/coronavirus for more

#### AT&T

- AT&T is suspending broadband usage caps for home internet customers.
   No overage fees will be charged for customers using more data.
- Public Wi-Fi hotspots will remain open
- Internet access is available for qualifying limited-income households at 10\$/month through the AT&T Access program.
- Late payment fees will be waived
- Service will not be terminated for any wireless, home phone or broadband residential or small business customers due to inability to pay their bills.

## Continuity Of Operation Plans: (COOP)

**Continuity of Operations Plans** ensure the County of Los Angeles continues to support the residents of this county during any type of disaster response. Below is a list of County Departments and their status as it pertains to the COVID-19 local health emergency:

**Agriculture/Weights and Measures:** The Department remains closed to the public. Program activities continue until further notice. Department employees are evaluating telework capabilities. For more information visit <a href="https://acwm.lacounty.gov">https://acwm.lacounty.gov</a>

Alternate Public Defender: Continuing to operate with 60% of staff assigned to telework schedules. 40% of workers are responding to work sites in staggered schedules to ensure social distancing orders. Continuing to provide essential services to the court system and clients, and working closely with partners to determine appropriate levels of service. For more information please visit <a href="https://apd.lacounty.gov/">https://apd.lacounty.gov/</a>

**Animal Care and Control:** Continues to provide services that include field response, essential veterinary medicine, Animal Care Center operations for adoptions, redemptions and responding to other needs for the communities served. Visit <a href="https://animalcare.lacounty.gov/">https://animalcare.lacounty.gov/</a> for more.

**Assessor:** Updated Assessor Emergency Hotline message. Continues with operational objectives to meet State jurisdictional mandates for the Assessment Roll. For more information visit <a href="https://assessor.lacounty.gov/">https://assessor.lacounty.gov/</a>

**Auditor-Controller**: Updated the fraud.lacounty.gov website with a temporary banner that the hotline phone was not operational and directing people to file online or email. Assisting staffing needs at the CEOC. Continues to perform mandated functions such as processing payroll and vendor payments, and handling property tax functions.

Beaches and Harbors: All County-maintained beach parking lots are closed until further notice. This includes, from North to South: Nicholas Canyon, Zuma, Point Dume, Malibu Surfrider, Dan Blocker, Topanga, Will Rogers, Venice, Marina Mother's Beach, Dockweiler, Torrance, and White Point/Royal Palms beach parking lots. All playground areas are also closed to the public. Several beach restrooms are closed (per normal winter operating conditions). Office buildings and community rooms are closed to the public and approximately 39% of staff are teleworking. Staff at recreation sites and beach locations have been advised to practice social distancing and maintain sanitation protocols already in place. Please contact the Department by calling (424)526-7777 or emailing info@bh.lacounty.gov

**Board of Supervisors**: Continues to facilitate staged hours and telework for all employees. For more information please visit <a href="https://bos.lacounty.gov/">https://bos.lacounty.gov/</a>

**Chief Executive Office:** Increasing volume of cleaning at County lease facilities. Monitoring manager classification and DSW volunteer requests. For more information visit <a href="https://ceo.lacounty.gov/">https://ceo.lacounty.gov/</a>

**Child Support Services:** The department is currently offering a new teleworking option to its employees beginning today. For more information call (866) 901-3212 or visit <a href="https://cssd.lacounty.gov/">https://cssd.lacounty.gov/</a>

Children and Family Services: Continues to monitor the situation. Coordinating and providing gloves and N95 masks to 39 locations in addition 2,000 gowns to be distributed to case caring CSWs and HSAs. Awaiting delivery of 2,000 safety glasses. If you are a parent, youth, caregiver or service provider involved with DCFS and have any questions about this, we encourage you to email us at <a href="mailto:COVID19Info@dcfs.lacounty.gov">COVID19Info@dcfs.lacounty.gov</a>.

**Consumer and Business Affairs**: Providing support to the CEOC finance administration operations. For more information call (800) 593-8222.

**District Attorney:** The implementation of teleworking and alternate work schedules has been completed department-wide in support of social distancing in an effort to prevent the spread of the COVID-19. For more visit <a href="https://da.lacounty.gov/">https://da.lacounty.gov/</a>

**Health Services:** Coordinating resource request to the Long Beach Convention Center to provide a single location for supply distribution. The MHOAC is coordinating Medical and Health donations. Obtaining and distributing PPE supplies to the medical and health sectors. Working to coordinate and develop staffing strategies for medical sheltering sites that are coming online. Coordinating and developing strategies for use of federal and DOD assets. For questions, please call (844) 804-0055.

**Human Resources:** Continues to assist with DSW resource requests and various policy guidance. Working on fever screening protocols and workers compensation for work related COVID-19 exposure. For more information please visit <a href="https://hr.lacounty.gov/contact-us/">https://hr.lacounty.gov/contact-us/</a>

**Internal Services:** Continue to work with CEOC to support logistics operations. For more information please visit <a href="https://isd.lacounty.gov/">https://isd.lacounty.gov/</a>

**Medical Examiner-Coroner:** Continuing to assess additional staff for suitability to work remotely. Obtaining refrigerated storage and generators to provide additional storage capacity. Developing messaging and assessment tool to monitor status and capacity of CA mortuaries and funeral homes with assistance of public health. Reviewing internal processes as well as staffing to ensure continuity of operations. For more information please visit <a href="https://mec.lacounty.gov/2020/press-releases/coronavirus/">https://mec.lacounty.gov/2020/press-releases/coronavirus/</a>

Mental Health: Hosting daily meetings with DCC Management, Operations, Planning/Intelligence, Logistics, and Finance. Activated COVID-19 Communication Center for DMH staff that can address employee's questions/concerns. Continues to provide essential services to clients at this time, including outpatient care at clinics that remain open for assisting clients in crisis, helping step down patients following hospital discharge and providing injectable medications, crisis response/street teams and shelter services while following DPH safety guidelines. The majority of the staff will telework until further notice. For those core functions that require physical access to the workplace, the Department has implemented physical distancing by means of workspace changes and alternating schedules.

Military/Veterans Affairs: Due to the Safer at Home Order issued by the County CEO, all staff continue to telecommute. Continual monitoring and updates are provided to staff from the Board of Supervisors and the County of LA Dept. of Public Health to ensure compliance. For more please visit <a href="https://mva.lacounty.gov/">https://mva.lacounty.gov/</a>

Parks & Recreation: All County multi-use trails are closed until further notice. Signs will be posted at trailheads. Local and Community Parks will remain open as outdoor-only facilities for passive use such as; walking, jogging, or enjoy time outdoors for individual or families. Medical sheltering facilities are operated at three locations: Bassett Parks, Pamela Park, and Steinmetz Park. All year-round swimming pools and aquatic centers are closed with all programs and activities suspended. Regional Parks and lakes remain open as outdoor-only facilities Please call (626) 588-5364 or visit <a href="https://parks.lacounty.gov/covid-19-031520/">https://parks.lacounty.gov/covid-19-031520/</a>

**Probation:** Juvenile facilities continue to have limited or restricted visitation. Deputy Probation Officers assigned to both Adult and Juvenile Field Operations have been redeployed to juvenile institutions to provide coverage and assist with programming. The Sylmar Court continues to be temporarily closed. Court activities have been moved to Michael D. Antonovich Antelope Valley Court. Deploying a telework option to applicable staff. ISB is working on troubleshooting access issues for teleworking. For more information <a href="https://probation.lacounty.gov/">https://probation.lacounty.gov/</a>

**Public Defender:** Providing legal advice for attorneys to provide appropriate representation. Most investigators, all paralegals, social workers are teleworking. Working with DA and LASD to ensure clients and employees are safe. Ensuring staff have laptops to telework and have access to necessary software and networks. Having clients set for arraignment call from custodial facility and a public defender interviews them on the phone and forwards the information to the lawyer in real time. For more information visit <a href="https://pubdef.lacounty.gov/">https://pubdef.lacounty.gov/</a>

**Public Library:** All LA County Library facilities continues to adhere to social distancing practices as requested by DPH. For more info, please visit: <a href="https://lacountylibrary.org/coronavirus/">https://lacountylibrary.org/coronavirus/</a>

**Public Social Services:** Surveying staff to determine who can work as Housing Site Manager, Homeless Outreach Worker and assist at shelters for individuals experiencing homelessness. There are 90 volunteers to work in the shelter and 7 to serve as Housing Site Managers. For more please visit <a href="http://dpss.lacounty.gov/wps/portal/dpss">http://dpss.lacounty.gov/wps/portal/dpss</a>

**Public Works:** Public Works, OEM, and Fire are conducting the final walkthrough at the Pomona Sheraton to prepare for Medical Sheltering Operations. Managers are identifying essential and non-essential classifications to support COOP objectives and potential DSW deployment needs. For more information visit <a href="https://dpw.lacounty.gov/general/Hotline.cfm">https://dpw.lacounty.gov/general/Hotline.cfm</a>

**Regional Planning:** Most departmental essential functions are being performed without service reduction except the ability to conduct public hearings and meetings in compliance with the Brown Act. Some field inspections are not

occurring if staff is required to enter a property when social distancing cannot be observed For more visit https://planning.lacounty.gov/ Registrar-Recorder/County-Clerk: Continues to assist the public via online and over the phone. For more information visit https://lavote.net/ Treasurer-Tax Collector: 46% of staff teleworking. Hall of Administration is closed to the public and no walk-in service is available. For a list of frequently asked questions visit https://ttc.lacounty.gov/ WDACS: 11 of the 18 congregate meal sites confirmed a full conversion to Home Delivered Meals (HDM). A meal vendor was retained to address overflow clients and assist other agencies to convert to HDM. Workforce Team is transitioning County's AJCC system virtually (workforce.lacounty.gov) and expanded Rapid Response to help businesses closing and laying-off employees. Human Relations Team continues to track and monitor hate-crimes. The Department is redeploying staff to centers and other high-need areas to support essential functions. Please call 1-800-510-2020 or visit https://wdacs.lacounty.gov/covid-19/ for more information and a map of meal site locations. For a complete list of County offices please visit: <a href="https://bit.ly/2WwfGQi">https://bit.ly/2WwfGQi</a> SUPERIOR Presiding Judge's order access to any and all Los Angeles County Courthouses COURT OF shall be restricted at all times to Judges, Commissioners, and court staff until CALIFORNIA. further notice. For more information access: LOS ANGELES http://www.lacourt.org/newsmedia/notices/newsrelease/ California Chief Justice Tani G. Cantil-Sakauye issued a statewide order suspending all jury trials in California's Superior Courts for 60 days and allowing courts to immediately adopt new rules to address the impact of the COVID-19 pandemic. For more information access: https://newsroom.courts.ca.gov/ LOS ANGELES Passenger volume is down by 86% nationwide. LAX is considering WORLD AIRPORTS consolidating operations into a limited number of terminals to focus staff and (LAWA) limit costs. For more information visit https://lawa.org/ **METROPOLITAN** Metro will remain in service for essential travel. Metro Rail and bus services will TRANSIT be adjusted. For information regarding the latest service adjustments please AUTHORITY (MTA) visit https://metro.net/ AMERICAN RED The American Red Cross is still continuing to the public to make appointments CROSS to donate blood. Healthy individuals can still donate blood while practicing social distancing. For more information visit https://redcrossblood.org/give.html/find-drive/ Closely monitoring the outbreaks and preparing to carry out lifesaving mission in the event of any possible disruptions. It is important to note the American Red Cross does not provide COVID-19 tests. For more information visit

#### SALVATION ARMY

As a member of the ENLA continues prioritizing continuity of emergency food programs and emergency shelter services, with due consideration of safety concerns, as many community services programs, schools, senior centers and business closed. Maintain close contact with multi-sector partners to share situational awareness and devise the most suitable awareness approach to service provision.

#### PROCLAMATION AND EMERGENCY DECLARATIONS

- Federal: National Emergency Declaration on March 13, 2020
- Federal: U.S. Small Business Administration Declaration on March 16, 2020
- Federal: Presidential Major Disaster Declaration, March 22, 2020
- State: California State of Emergency Proclaimed on March 4, 2020
- County: LA County Proclamation of Local Emergency on March 4, 2020
- Cities: 84 proclaimed Local Emergency; 2 declared Local Health Emergency (Long Beach & Pasadena)